



South Carolina
DEPARTMENT OF CONSUMER AFFAIRS
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**PROTECTING CONSUMERS SINCE
 1975**

May 26, 2021

VIA ELECTRONIC FILING

The Honorable Jocelyn Boyd
 Chief Clerk/Executive Director
 The Public Service Commission of South Carolina
 101 Executive Center Drive
 Columbia, South Carolina 29210

RE: Docket 2005-83-A
Department of Consumer Affairs Comments on Proposed Pro Se Litigant Guide Revisions

Dear Ms. Boyd:

The Department of Consumer Affairs (the “Department”) submits this letter in response to Commission Order 2021-110 and staff’s May 18, 2021 request for comments on the proposed amendments to the Pro Se Litigant Guide.

On page 4, the proposed amendments include a section titled “What is the Role of The Department of Consumer Affairs?” The Department suggests the following revisions to the proposed amendments.

The South Carolina Department of Consumer Affairs (SCDCA) is the state consumer protection agency. SCDCA is the administrator and enforcer of the S.C. Consumer Protection Code of Laws, as well as other regulatory statutes outside the Code. ~~Overall, the agency protects consumers while giving due regard to those businesses acting in a fair and honest manner.~~ SCDCA’s mission is to protect consumers from inequities in the marketplace through advocacy, mediation, enforcement and education.

Pursuant to S.C. Code Ann. § 37-6-604 (2018), ~~the Department~~ SCDCA may provide legal representation of the consumer interest before state and federal regulatory agencies when such agencies undertake to fix rates or prices for consumer products or services. As part of this role, SCDCA receives notice of filings that could impact consumers' utility rates and may intervene as a party to advocate for their interests ~~of consumers~~ before the ~~South Carolina Public Service~~ Commission. You can find out more about the SCDCA by visiting www.consumer.sc.gov or calling 1-800-922-1594.

The Department appreciates the Commission's efforts in preparing and revising the Pro Se Litigant Guide. We believe it is a valuable resource for S.C. citizens. We also appreciate the opportunity to provide comments on the proposed amendments.

Regards,



Roger Hall, Esq.
Deputy Consumer Advocate